**Backups are monitored and failures are identified and handled via incident management**

1. We receive Backup report for BlueCrest customers in dl dl-cloud-blc.
2. Open Outlook -> [dl-cloud-azure@atos.net-](mailto:dl-cloud-azure@atos.net-)> Search mail “Customername” like BlueCrest Backup Report – current date”
3. Check backup status and work on failure if any.